

## **CARE AND SUPPORT**

Being a Street Angel is very rewarding but it can be hard work. We will ensure that our volunteers are carefully vetted, thoroughly prepared, properly equipped and fully supported.

### **Prayer**

A coordinated network of supporters will regularly pray for the street patrols.

### **Vetting**

Volunteers will be carefully vetted, including references, an interview and a CRB check.

### **Training**

The skills and knowledge needed for street patrols will be provided in a series of training sessions undertaken in conjunction with the police. Topics will include:

1. Knowing your town/roles and responsibilities
2. Personal safety
3. Relating effectively
4. Drugs and alcohol awareness
5. Safeguarding children and vulnerable adults
6. Working practices

Ongoing training will be provided with occasional sessions covering other topics Street Angels may find it helpful. This could include basic first aid, homelessness, the sex industry, self-harming and so on.

### **Equipment**

Street Angels will be provided with all the specialist equipment they will need for their work. This will include uniform outer clothing, two way radios, bottled water, flip-flops and sweets (to give away!) and mobile phones.

### **Pastoral Support**

Support for volunteers is essential and is achieved through a tiered approach:

1. Informal debriefing at the end of each night's deployment
2. Regular contact from the Volunteer Coordinator
3. One to one discussions with their own or another local church leader.
4. Access to specialist help in circumstances where the need for more in-depth counselling or psychological debriefing is needed.