

JOB DESCRIPTION

Street Angels are people who want to serve the community. They are committed to making the night time town centre safe and enjoyable for everyone. There is no upper age limit for Street Angels but volunteers must be 18 years or over.

Street Angels will:

- be Criminal Records Bureau checked and be assessed for appointment by a panel including representatives of the local police
- complete the required initial training and updates
- be available to work one street shift per month
- assemble in good time at the patrol base for their shift and participate in briefing and prayer prior to the patrol
- take instruction from the team leader in how the team will work, who will partner who and the patrol route.

During the patrols Street Angels will:

- Patrol areas of the town centre
- Work in partnership with police, door staff, taxi marshals, paramedics and other agencies, using the town centre radio network
- Listen to those who want to talk, offering support to those who are distressed or upset.
- Offer help to those who are isolated or separated from friends.
- Provide wet-wipes and/or water for those who may have been sick.
- Offer assistance to those who may have suffered violence or been affected by it.
- Listen and speak to those who may have been refused entry into venues in order to calm potentially aggressive situations.
- Help those who feel vulnerable to find taxis or by waiting with them until lifts arrive.
- Pick up bottles and glass for safe disposal.
- Keep a record of incidents and other information in order that the team leader, at the end of the patrol, can compile a diary and statistical record of the night's activity.
- Participate in the patrol debrief including prayer for significant issues.
- Help clear up the patrol base to ensure it is neat and tidy and ready for other users.